



Runecast Case Study



Company

Seijo University

Website

www.seijo.ac.jp

Industry

Education

Location

Japan

Employees

~7000

Overview

Based in the Seijo area of Tokyo, Japan, Seijo University is a private education institution well known for their focus in arts and social sciences. Founded in 1950, it holds over 6000 students and 550 lecturers across 3 undergraduate and postgraduate programs.

"Runecast is easy to deploy, with a comprehensive and intuitive user interface. I like that it not only uses VMware KBs but also communities' posts and other internet resources. It saves us almost 80% of time troubleshooting."

Runecast Analyzer Brings Peace of Mind to Seijo University Management

Summary

Seijo University is a private university located in Seijo, Setagayaku, Tokyo, Japan. The university endeavors to provide education of the highest quality by encouraging initiative and independent thought, through close interaction between students and professors. A free and relaxed learning atmosphere cultivates the intellect, sensitivity and sophistication, enabling graduates to be well-prepared for society.

Challenge

Seijo University's Network supports students, staff, and lecturers (almost 7000 people in total). Their virtualization platform is VMware-based, with three vCenters and 12 ESXi hosts, including a testing environment.

Kaz Igarashi is the Media Network Center Manager at Seijo University as well as the VMUG (VMware User Group) Leader for Japan. With his busy schedule, he was looking for a solution that would allow him to tackle issue recognition more efficiently and smartly. Specifically, he wanted to be able to proactively identify and remediate latent issues or non-compliances in the VMware environment before they caused problems requiring emergency troubleshooting which could impact his VMUG activities.



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HIGHLIGHTS

- 80% time saved troubleshooting and identifying issues
- Ability to identify and monitor potential risks
- Completely set up in a few hours
- Great pricing

Solution

After seeing Runecast Analyzer at vFORUM Japan 2017, Kaz recognized this was the solution he was looking for. Within just a few hours he had the appliance deployed and completely familiarized himself with the product documentation.

When asked what he enjoyed most about Runecast Analyzer, Kaz stated that Analyzer was easy to deploy, with a comprehensive and intuitive user interface. Also, that it doesn't just use VMware's Knowledge Base, but also [verified] community posts and resources.

Benefits

Last year, Runecast Analyzer detected and prevented ten critical issues in Seijo University's infrastructure and now saves almost 80% on time previously required for troubleshooting.

The costly process of manually analyzing the VMware set-up and physically cross-examining it with VMWare's Knowledge Base has been replaced with proactive automated problem prevention.

Now, knowing that he can rely on Runecast for issue identification and risk mitigation, Kaz can organize and attend his VMUG events with the peace of mind that no unexpected issue or emergency troubleshooting will interrupt his day.