



SolarWinds Loggly

Unified Log Management, Monitoring, and Analysis



With infrastructure and application environments spanning on-premises, hybrid, and public cloud environments, IT operations, application, and SRE teams are inundated with unrelated events, issues, and logs. Every outage or slowdown directly impacts the business, either in lost productivity or lost revenue. Issues must be diagnosed rapidly and resolved across all the dynamically changing components underpinning your heterogeneous web applications, services, and infrastructure.

SolarWinds* Loggly* is a cost-effective, hosted, and scalable full-stack, multi-source log management solution combining powerful search and analytics with comprehensive alerting, dashboarding, and reporting to proactively identify problems and significantly reduce Mean Time to Repair (MTTR).

LOGGLY AT A GLANCE

- Full-stack, multi-source log aggregation, log monitoring, and data analytics
- Log analytics show events in context, highlight patterns, and detect anomalies for deeper insights
- Highly scalable to ingest massive data volumes and help enable quick searching across large and complex environments
- Spot usage patterns with application, service, and infrastructure-aligned historical analysis of user, log, and infrastructure data
- Manage by exception by identifying variations from normal with powerful log formatting and analytic search capabilities
- Accelerate troubleshooting with out-of-the-box metrics and dashboards, broad language support, and contextualized searching and live tail across logs and data
- Combine user experience, metrics, traces, and log data to achieve maximum observability with tight integration with SolarWinds® AppOptics™ and SolarWinds Pingdom®

Who it's for:

- IT Ops
- SRE/DevOps
- Developers
- Application support

down into information. Unlike other tools, Loggly shows you the area to start with and gives you the ability to drill down and filter based on tags. This is really powerful.

 Jeff Fouchard senior DevOps engineer, Fullscript



FEATURES

Highly responsive search at scale

Process large volumes of data to quickly search across large and complex environments to see interconnected services, events, and issues.

Interactive shareable dashboards

Easily build dashboards to monitor application health, behavior, and trends, or use one of our prebuilt dashboards to monitor performance indicators (KPIs) and statistics. Send dashboards to anyone via email or collaboration systems like HipChat® or Slack®.

Anomaly detection and alerts

Loggly learns the normal patterns in your log data and shows deviations, so you can discover unexpected or suspicious events before they turn into problems. Create alerts based on search patterns, thresholds for specific log metrics, or other conditions.

Dynamic Field Explorer

The hardest problems to fix are the ones you least expect to happen. The Loggly Dynamic Field Explorer™ automatically analyzes and pre-summarizes your log data as it's received to let you gain insight before setting up a single query. Spot unusual event counts or outliers and drill down into the relevant data with a few mouse clicks.

Rapidly pinpoint bottlenecks and failure points

Using surround search capabilities—see events in operational context across all aggregated logs.

Collaborate with all stakeholders

Loggly provides easy-to-use and customizable dashboards and visualizations of aggregated data across the stack.

Shared agent collects metrics and logs

Spend less time setting up and start troubleshooting faster with a common intelligent agent (shared with SolarWinds AppOptics) that provides a new way to collect logs from custom applications, filter those log files, and collect metrics.

Integrated With AppOptics

Time-series infrastructure and application performance data integrated with your log management. AppOptics automatically appends a unique trace ID to the log lines associated with a specific trace for simple, fast troubleshooting—from application performance to related log events.

Integrated With Pingdom

Real user monitoring (RUM) and synthetic monitoring alongside your logs in a single pane of glass. Enhance observability with real-time, client-side insights about the end-user experience and validate performance issues and remediation efforts with uptime, page speed, and transaction tests.





CHALLENGES ADDRESSED:

- Rapidly triage infrastructure and application issues across the stack to pinpoint true root cause and ownership—speeding MTTR and helping prevent issues before they affect users or cause costly downtime.
- Achieve the insights required to deliver the data that matters to IT operations, DevOps, and the business across disparate sources of machine data. Enable the shared understanding required across the organization to reduce, and proactively prevent, customer-impacting disruptions and outages.
- Be confident your log management tool and process will scale with your business, providing visibility into all layers of your application and service environment while integrating with your existing IT operations procedures.
- Quickly pinpoint the root cause of performance issues across the stack, down
 to a poor-performing line of code, by monitoring user experience, trace, metric,
 and log data all within a single platform through tight integration with Pingdom
 and AppOptics.



Loggly Features by Package	Standard	Professional	Enterprise
Centralized log management	~	~	~
Automated log summaries	~	~	✓
Search and filters	~	~	~
Single user	Up to 3 users	Up to 5 users	Unlimited users
Up to three source groups	~	Up to 5 source groups	Unlimited source groups
Built-in email alerting	~	~	~
Fast monitoring with charts and dashboards	~	~	~
Direct access to support team	~	~	~
Custom derived field rules		Up to 10 rules	Unlimited
Alerts: Email, webhook, third-party notification systems		~	~
API access		~	✓
Archive to Amazon S3		~	~
Peak overage protection		~	~
Variable custom volume (up to TBs)			~
Custom retention periods			~
Technical success management			~
Loggly live tail			~
Integration with GitHub®			~
Integration with JIRA® software			~
Anomaly detection			~
Federated identity			~

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ABOUT SOLARWINDS

SolarWinds (NYSE:SWI) is a leading provider of simple, powerful, and secure IT management software. Our solutions give organizations worldwide—regardless of type, size, or complexity—the power to accelerate business transformation in today's hybrid IT environments. We continuously engage with technology professionals—IT service and operations professionals, DevOps and SecOps professionals, and Database Administrators (DBAs) – to understand the challenges they face in maintaining high-performing and highly available IT infrastructures, applications, and environments. The insights we gain from them, in places like our THWACK community, allow us to address customers' needs now, and in the future. Our focus on the user and commitment to excellence in end-to-end hybrid IT management has established SolarWinds as a worldwide leader in solutions for observability, IT service management, application performance, and database management. Learn more today at www.solarwinds.com.

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30 days, full version

ABOUT LOOP1

Loop1 is a leading global IT Operations Management (ITOM) company specializing in the SolarWinds ITOM product offerings—we offer the most comprehensive training and professional services for SolarWinds clients across the globe. Headquartered in Austin, TX, United States, with offices in the United Kingdom, Ireland, Germany, Sri Lanka, and Singapore, the group has more than 100 employees across four continents, clients in more than 60 countries, and 25+ SolarWinds Certified Professional (SCP) engineers, holding 130+ individual certifications.

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