SOLARWINDS®

SolarWinds Papertrail

Easy-to-use, cloud-based log management for faster troubleshooting

> 66 *The power of Papertrail is in its simplicity. Features like being able to view favorite groups in the dashboard add real value and save me time. The new velocity graphs are especially valuable, as they let us visualize the error rate, and quickly determine whether we have a small or large problem.* 99
>
> – A director of DevOps at a US-based media and entertainment company

Troubleshooting applications is already hard enough with systems, devices, and resources spread across the environment and multiple interdependencies. Yet many log management tools make it even more difficult with overly complicated UIs, long setups, or difficult integrations. Simplify log management with an easy-to-use, cloud-based tool that can be set up in seconds, supports almost every log type, and has a battle-tested UI that accelerates troubleshooting with every feature you need—including search, tail, and filter—in a single screen.

SolarWinds® Papertrail™ is simple, powerful log management designed by engineers, for engineers, that supports most every log type, and provides real-time log tailing and intuitive search and filter capabilities to simplify troubleshooting and reduce Mean Time to Repair (MTTR).

PAPERTRAIL AT A GLANCE

» **Accelerate troubleshooting** – Tail logs from multiple sources in real time and visually explore event volumes to spot spikes in events

» **Be the first to know** – Monitor all your systems and applications with support for most log types including application logs, syslogs, text logs, JSON, and networking gear

» **Centralize your log data** – Aggregate and filter your logs for simplified management, contextualized search, and faster troubleshooting

» **Quickly find issues** – Search hours of logs typically in seconds

» **Simplify root cause analysis** – View and search related log messages across multiple log sources for contextual issue analysis

» **Easy integration with SolarWinds AppOptics™** – Plugs into AppOptics to quickly track request bottlenecks down to the line of code

Who is it for?

- *Developers*
- *IT ops*
- *SRE/DevOps*

» **Fast setup** – Cloud-based logging lets you get started in minutes, with nothing to install and minimal setup

» **Easy to use** – View, tail, and filter all your logs from a single UI built for engineers, by engineers

» **Identify hotspots early** – Integrate log data with StatHat and AppOptics for detailed charts and graphs to catch issues before there's an outage

FEATURES

A single interface for all your logs

Gain instant visibility into logs from devices, apps, and infrastructure in an optimized event viewer. Filter incoming messages by time period, origin, or message content and save searches to quickly create alerts and dashboards.

Real time. Really.

Tail and search logs as they happen. Find the logs you need among terabytes of data, within seconds.

Connect the dots

Create flexible log views in a few clicks. Turn related systems into event streams and automatically group new systems using host name wild cards. Save searches to create quick alerts and dashboards.

Log velocity analytics

Quickly visualize log throughput for new or saved searches to identify patterns or anomalies and jumpstart troubleshooting.

Integrates with APM

Integrates seamlessly with AppOptics to allow you to quickly switch between traces, metrics, and logs without losing context.

Get started in seconds

Nothing to install. Use any common syslog daemon or our collector to start sending logs to Papertrail, and start searching and tailing logs immediately.

Create institutional memory

Share groups, filters, searches, and alerts among the team so everyone benefits from the team's expertise. Use the shared views to simplify and streamline communication. Leverage saved searches and alerts to build institutional memory, one issue at a time.

Works the way you do

Web browser command-line and API access, all with the same easy search format. More than 20 integrations with popular alerting and monitoring solutions, and webhooks for easy integration into any environment.

Papertrail aggregates logs from different sources, including:

- *Syslog*
- *Text log files*
- *MySQL*
- *Cloud hosting providers*
- *Apache*
- *Routers and firewalls*
- *Ruby on Rails*
- *Windows events*
- *Tomcat*
- *Heroku apps*

Challenges addressed:

- *Identify and understand the cause and impact of issues with real-time log tailing and search to simplify troubleshooting and minimize downtime*
- *Aggregate and monitor all your applications and system logs to catch issues early and simplify log management*
- *Focus on troubleshooting, and not learning another tool, with an easy-to-use, cloud-based tool that features the ability to view, tail, filter, and setup alerts from a single UI*

1GB/month	2GB/month	4GB/month	8GB/month	16GB/month	256GB/month	Your own plan
Search **One week**	Search **One week**	Search **Two weeks**	Search **Two weeks**	Search **Two weeks**	Search **Two weeks**	Choose the volume and duration
Archive **One year**	Archive **One year**	Archive **One year**	Archive **One year**	Archive **One year**	Archive **One year**	Click here for info

ALL PLANS INCLUDE

- ✔ Intuitive web-based log viewer
- ✔ Powerful command-line tools
- ✔ Long-term archive (S3)
- ✔ Team-wide groups and searches
- ✔ Search alerts

- ✔ Automated export for reporting
- ✔ REST API
- ✔ Unlimited systems and users
- ✔ Encrypted logging

ABOUT SOLARWINDS

SolarWinds (NYSE:SWI) is a leading provider of simple, powerful, and secure IT management software. Our solutions give organizations worldwide—regardless of type, size, or complexity—the power to accelerate business transformation in today's hybrid IT environments. We continuously engage with technology professionals— IT service and operations professionals, DevOps and SecOps professionals, and Database Administrators (DBAs) – to understand the challenges they face in maintaining high-performing and highly available IT infrastructures, applications, and environments. The insights we gain from them, in places like our THWACK community, allow us to address customers' needs now, and in the future. Our focus on the user and commitment to excellence in end-to-end hybrid IT management has established SolarWinds as a worldwide leader in solutions for observability, IT service management, application performance, and database management. Learn more today at www.solarwinds.com.

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ABOUT LOOP1

Loop1 is a leading global IT Operations Management (ITOM) company specializing in the SolarWinds ITOM product offerings—we offer the most comprehensive training and professional services for SolarWinds clients across the globe. Headquartered in Austin, TX, United States, with offices in the United Kingdom, Ireland, Germany, Sri Lanka, and Singapore, the group has more than 100 employees across four continents, clients in more than 60 countries, and 25+ SolarWinds Certified Professional (SCP) engineers, holding 130+ individual certifications.

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